



## I Rented a Boat, What's Next?

After paying your deposit, you have secured your boat rental for the date and time you selected. You may be wondering what do next. It's actually pretty simple.

- After booking, you will receive a confirmation email that contains your rental details along with instructions for completing your waivers ahead of time. The responsible party (renter) in addition to the boat driver (if different) **MUST** complete all three waivers BEFORE they take possession of the pontoon. If the responsible party will not be the boat driver, or if he/she chooses to have additional guests complete the waivers, he/she can click on the link "Friends of XXX" and forward the waivers to additional individuals.
- Please do not call to confirm your rental, your email IS your confirmation. Two days before your rental you will receive a booking reminder email that indicates any remaining balance due and provides you with another link to your waivers.
- In the days leading up to your rental, please make sure you complete all three online waivers. This will save you a significant amount of time at the office and get you out on the water faster.
- On the day of your rental, the captain/driver of the boat, along with the person paying for the rental (responsible party), need to be at the OFFICE located at 712 US Hwy 18 E in Clear Lake **30 minutes prior to your scheduled launch time**. All parties **MUST BE PRESENT**. The boat cannot leave the dock until your waivers are completed, the balance due is paid in full and you have received a brief in-office safety presentation.
- After leaving the office, please go directly to the dock we instructed you to go to. **You must be on the dock at your scheduled rental time**. At the dock you will be greeted by a dock attendant who will familiarize you with the boat, give you instruction on boat operation, and answer any questions you may have.

If you are late, we may have to delay your launch to accommodate the next renter. You will then have to wait until the next available launch time to take possession of your boat. If this happens, your rental time will not be extended. To enjoy the maximum time on the water, ***please arrive on time***.