



I RENTED A BOAT, WHAT IS NEXT?

After paying your deposit, you have secured your boat rental for the date and time selected. You may be wondering what do next. It's actually pretty simple.

- After booking you will receive a confirmation email and/or text that contains a QR code along with instructions for completing your waivers ahead of time.
- Please do not call to confirm your rental, your email/text IS your confirmation. Additionally, you will receive a text reminder a few days before the rental date.
- In the days leading up to your rental, please complete all available online waivers. This will save you a significant amount of time at the office and get you out on the water faster.
- The day of your rental, the captain/driver of the boat (and the person paying for the rental if different) need to be at the office **30 minutes prior to your scheduled launch time**. The person driving the boat **MUST BE PRESENT**. Have your confirmation email containing your QR code handy. We will use the QR code to access your paperwork quickly. The boat cannot leave the dock until paperwork is completed.

If you are late enough that we have to skip you to accommodate the next renter you will have to wait until we have completed the launch routine with that renter before we launch you. If this happens, your rental time will not be extended. To enjoy the maximum time on the water, ***please arrive on time***.